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**Learning+Skills Council**  
Devon and Cornwall

Mr Richard Wyatt-Haines  
Warwick Insight Limited  
Linhay Business Park  
Eastern Road  
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TQ13 7UP

Dear Richard

This is just a quick note to thank you very much for the excellent joint workshop that you ran last week for the Devon and Cornwall LSC and Business Link. I have had very good feedback from all the participants and everyone enjoyed the day immensely. More importantly we made excellent progress against a very challenging agenda and I think we achieved more than any of us could have predicted in arriving at an agreed understanding of how our two organisations could work together for the benefit of all. I must say that this was entirely due to your careful and detailed preparatory work before the event and your facilitation skills on the day.

I will be in touch shortly to get some dates agreed for some further work with you to engage more of our staff in the process of implementing the "brokerage model".

Thank you once again.

*Kind regards.*

Yours sincerely,

**CATHY CAMPBELL**  
Director Skills and Participation