



COUNCIL of MORTGAGE  
LENDERS

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Richard Wyatt-Haines  
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Dear Richard Wyatt-Haines

**Successful marketing strategies for mortgage lenders: gaining and retaining your customer – 29/30 June 2005**

On behalf of the CML I would like to thank you for speaking at our Successful marketing strategies seminar, which took place on 29 and 30 June.

We very much appreciate your efforts and time involved. The overall feedback from the delegates was excellent. Sherri will forward the feedback to you shortly.

A token of our appreciation is on the way to you!

Yours sincerely

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